VERSION V1 · 13 NOVEMBER 2026

Terms of service

What you accept when you buy online. There is no contract to sign. The acceptance box and the payment form the contract.

1. Who provides the service

Sociedad Española de Asesoramiento y Sistemas Inteligentes, S.L. (SEASI), tax ID B05592530, registered in the Madrid Companies Register, section 8, sheet M-895439, with its registered office at Calle Goya 5, 2.º D, 28770 Colmenar Viejo (Madrid), Spain. Email info@seasi.es, phone and WhatsApp +34 661 113 938.

The work is signed by Kenyi Martin Alcántara, economist (CEMAD 30639), tax adviser (REAF 010079), graduate in social and labour relations (CGSM 5553) and court expert (APJUDE 0260), and by Natalia Sikora, court expert in real-estate taxation (ASPEJURE 03605).

In these conditions, “you” or “the client” is the person who buys the service and “we” is SEASI.

2. What you buy and what it costs

These conditions govern the services bought and paid for online at spainnonresidenttax.com. Every price includes Spanish VAT at 21 %, which applies to every client whatever their country of residence. The total is what you pay.

Service	Price	Total with VAT
Form 210 for rental income, one owner, one year	€425 + VAT	€514.25
Form 210 for rental income, two owners, one year	€550 + VAT	€665.50
Form 210 for an empty or own-use property, per return	€100 + VAT	€121
Tax representative for non-residents, per month	€120 + VAT	€145.20
Notification monitoring, one year	€249 + VAT	€301.29
Notification monitoring, two years	€439 + VAT	€531.19
60-minute consultation by video call	€150 + VAT	€181.50
Urgent consultation within 24 hours	€250 + VAT	€302.50

Each Form 210 includes computing the tax from your documents, applying the correct rate, filing with the Spanish Tax Agency, the official receipt and the payment set up by direct debit or NRC. The resulting tax is paid to the Spanish Tax Agency and is not included in our fees. Nor are official fees, notary or land-registry charges, sworn translations or third-party certificates.

Tax residency, the sale of a property and the holiday-home VAT pack are not bought online. We quote them in writing after reviewing the case.

3. How the online contract works

1. You choose the service on the website and press the button to buy it.
2. The Stripe payment page opens. Stripe is our payment provider. There you see the service and the total with VAT, fill in your details and choose when we start (clause 11).
3. Before paying you can review and correct every detail. To pay you must tick the box accepting these conditions, which links to this same version.

4. The contract is concluded when you press pay and Stripe confirms the payment.
5. We email you the contract confirmation, with this version of the conditions as a PDF and the withdrawal form. We do not start work until we have sent it.

The contract is concluded in Spanish or in English, depending on the language of the page you buy from. If the two versions differ, the Spanish one prevails. We keep the contract and the version of the conditions you accepted, and you can ask us for a copy at any time.

4. Payment and invoice

You pay by card through Stripe. We do not store your card details. On the payment page you choose whether you want the invoice by email or on paper, at no cost either way. You can change your choice at any time by writing to info@seasi.es. The tax representative service is charged every month to the same card until you cancel it (clause 9).

5. What we need from you and when we deliver

You send us the documents we ask for in the contract confirmation, complete and truthful, and you tell us about any change that affects the tax.

We file each Form 210 within 15 calendar days counted from the later of two dates, the day we receive all the documents needed or the day we start under the option chosen in clause 11. If the documents reach us with fewer than 15 days left before the legal filing deadline, we tell you before we start.

The 60-minute consultation takes place on the date we agree with you. The urgent consultation takes place within 24 hours of payment, and we send you the contract confirmation before it. That is why it requires you to ask us to start straight away (clause 11). Notification monitoring starts when we receive the authorisation needed to check your notifications.

6. How we work

We work with the care expected of a professional and apply the rules in force at each moment. We do not guarantee what the Spanish Tax Agency decides, because that decision is not ours. If a service does not match what you bought, we correct it at no cost.

7. Liability

We are liable under the law for the damage we cause by breaching the contract or through negligence in the service. We are not liable for surcharges, interest or penalties caused by false, incomplete or late information from you, or by your failure to pay the tax.

8. Confidentiality and personal data

We keep confidential everything we learn through the engagement. We process your data to provide the service, invoice it and meet our legal obligations, as set out in the privacy policy.

9. Tax representative

The tax representative service has no minimum term. It lasts as long as you keep it and is charged monthly. You can cancel it whenever you want by writing to info@seasi.es, with no notice period and no penalty. The cancellation takes effect on the day you ask for it, no further month is charged and we refund the part of the month already paid that has not been provided. When it ends we stop acting as your representative and confirm this to you in writing.

Buying this service does not replace the steps the Spanish Tax Agency requires to prove the representation of each owner. We tell you what they are in the contract confirmation.

10. Notification monitoring

We check the electronic notifications the Spanish Tax Agency addresses to you during the period bought and tell you about each one, with what it means and the deadline to reply. Answering information requests, filing allegations or appealing is not included and is quoted separately.

11. Right of withdrawal

If you are a consumer, you can withdraw from the contract within 14 calendar days of its conclusion, without giving reasons and at no cost (articles 102 and 104 of Royal Legislative Decree 1/2007, TRLGDCU). Just write to info@seasi.es or send us the form at the end. We refund what you paid within 14 days at most, by the same means of payment.

On the payment page you choose one of these options, none of them ticked in advance.

- **Start now.** "I expressly ask you to start before the 14 days end. I understand that if I withdraw I will pay for the work already done, and that I lose the right to withdraw once the service is fully performed." If you withdraw before we finish, you pay only the proportion of the service already provided (article 108.4 TRLGDCU). Once the service has been fully performed you can no longer withdraw (article 103.a TRLGDCU).
- **Wait 14 days.** We start on the day after the withdrawal period ends. The deadlines in clause 5 run from that day.
- **I am a business or professional.** The right of withdrawal only protects consumers, so it does not apply. We start now.

Model withdrawal form. Fill it in and send it only if you wish to withdraw from the contract.

> To SEASI, S.L., Calle Goya 5, 2.º D, 28770 Colmenar Viejo (Madrid), Spain, info@seasi.es
> I hereby give notice that I withdraw from my contract for the provision of the following service
> Ordered on
> Name of consumer
> Address of consumer
> Signature of consumer (only if this form is sent on paper)
> Date

12. If we cannot provide the service

If, on reviewing your documents, we see that the case does not fit the service you bought, we tell you before going further. You can move to the right service or end the contract, and in that case we refund what you paid for the part not provided. If the service is not provided, or is provided badly, for a reason on our side, we refund everything you paid, except any part already provided that is useful to you on its own, and you keep every other right the law gives you.

13. Complaints

You can complain by email to info@seasi.es, by phone on +34 661 113 938 or by post to Calle Goya 5, 2.º D, 28770 Colmenar Viejo (Madrid), Spain. We give you a complaint reference and a written receipt, and we reply as soon as possible and within 15 days at most (article 21 TRLGDCU). Official complaint forms are available to consumers. You can also go to the consumer authority where you live.

14. Governing law and courts

The contract is governed by Spanish law. If you are a consumer, you keep the protection given to you by the mandatory rules of the country where you live,

and you can go to the courts of your place of residence.

15. Versions of these conditions

This is version v1, of 13 November 2026. Each version is published at its own address and is not changed afterwards. If we change the conditions, we publish a new version, which applies only to later contracts. Your contract is always governed by the version you accepted.